

CUK Business Continuity Coordinators

May 2024



Function	Coordinator	Owner
Contact Centre	Sam Webster	Robert Palmer
Cunard Brand	Chelsea Hughes	Lee Powell
Cunard Guest Experience	Simon Stevens	Tracy Jessop
Finance	Harry Millard/Laura O’Driscoll	Paul Wilkinson/Gemma Pullen
Holland America Line	David Wright	Karen Farndell
Seabourn		Lynn Narraway
Insights	Clare Phelps/Eloise Downer	Tom Keating
IT	Ian Clark	Emma Paterson
Legal	Laura Kovacs	John Snyder
Sustainability	Steve Angel	Sophie Portlock
Maritime Asset Management	David Varty	David Varty
Fleet Technical Operations	Georgios Vavourakis	Charles Golden
Port & Shore Operations	Nicola Butler-Moore/Rhi Hales	Sander Groothuis
Maritime Workforce	Kristy Dawson	Sophie Shaughnessy
Maritime Safety & Environment	Jack Pierce	Russell Hobbs
Medical	Kathryn Westley	Kathryn Ramsdale
Maritime - Continuous improvement	George Hollands	Graeme Pointer
Newbuild & Hotel Refit	Kevin Cheung	Jen Mander
Onboard Revenue	Katie Gould	Robert Palmer
P&O Commercial Planning, Sales & Marketing, Brand	Ben Mathews	Matt Richardson
P&O Brand Planning, F&B and Entertainment	Abi Moore	Tom Keating
P&O Cruises Guest Experience	Tom Driscoll	Thomas Karlsson
People (incl FPO & Facilities)	Chris Dooley	Jeannette Tremlett
Princess Brand	Michaela Russell	Eithne Williamson

Procurement & Supply Chain	Irina Wright	Stephanie Cross
Revenue Management & Deployment	Ruben Mieres (Cunard) Catherine Doherty (P&O)	Matthew Richardson/Paul Reeves
RAAS (Corp)	Mike Goulding	Mike Goulding
Ethics & Compliance (Corp)	Mai-Liss Green	Jane Cripps
Incident Analysis Group IAG (Corp)	Hazel Whiteland	Debbie Edmunds
Corporate Shipbuilding (Corp)	Sam Tilley	Jean-Charles Audouin
CMG - Port Operations (Corp)	Karine Tomlin	Dirk Van Aarsen
Maritime Affairs (Corp)		Tom Strang
Maritime Health (Corp)		Ben Brandt (US based)
Maritime Policy & Analysis (Corp)		Adam Horwood
Asset Management (Corp)		Nick Goddard
Marine Technology (Corp)		Chris Millman
Maritime Development CSMART (Corp)		John Allen
Maritime Standards (Corp)		Karl Austin (US based)