

Employee discounted travel and late availability cruises

Onboard discounts effective from cruises departing after 1 December 2023

At Carnival UK, we want our colleagues to experience the same unforgettable holiday happiness that our guests experience when they step on board our iconic, world-class ships.

Maximise your holiday experience with a range of onboard discounts.

When you book a cruise as part of the Employee Discounted Travel policy (including late availability cruises), you're also entitled to a wide range of onboard discounts.

We're unable to provide some of these discounts automatically, and it's your responsibility to ensure you understand how these discounts are applied.

This document outlines the discounts that are available and how you can claim them.

Beverage & drinks discounts

P&O Cruises	Cunard
<p>25% off bars</p> <p><i>Including: Wine flights/beer flights, main dining wines and The Glass House wines retailing up to £85.</i></p>	<p>25% off bars</p> <p><i>Including: Master Classes and Special Occasions (i.e., Champagne Afternoon Tea, Lunch and Learn, cocktail master classes, wine tastings etc) and all wines retailing up to \$100.</i></p>
25% off all champagnes	25% off all champagnes retailing up to \$100
<p>25% off at café style venues</p> <p><i>including Costa Coffee, speciality teas, hot chocolates etc</i></p>	<p>25% off at café style venues</p> <p><i>including Illy speciality coffees, Tea Forté infusions, hot chocolates etc</i></p>
25% off drinks packages	No discount on drinks packages

Important information

Who's entitled to the discount?

Beverage and drinks discounts only apply to guests travelling in your cabin(s). The same discounts apply to drinks ordered from the room service menu. The discount on drinks packages only applies to cruises of more than five nights. All the Terms & Conditions associated with drinks packages are applicable to your purchase. Please refer to Terms & Conditions on board or on My P&O Cruises for reference.

How do I apply for the discount?

With the exception of the drinks package on P&O Cruises, the discounts will be applied automatically to your booking when you present your cruise card. If you wish to purchase a drinks package, this can be bought onboard by presenting your cruise card for the eligible cabin.

What's excluded?

Pre travel bookings for drinks packages made via MyCruise may have promotional discounts applied at different rates. The onboard teams will not cancel/refund any pre-cruise purchases and switch these to Employee Discounted Travel discounts.

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Food & dining discounts

P&O Cruises		Cunard
50% off All Select Dining/Speciality restaurants and any food supplement		30% off any food supplement
Epicurean Afternoon Tea Epicurean Restaurant Green & Co Mizuhana Ocean Grill Sindhu	The Beach House The Glass House The Keel & Cow The Limelight Club*** The Olive Grove	Frontier Nordlys La Riviera Bamboo Coriander La Piazza Steakhouse at The Verandah
25% off other food venues		
Market Café (food items only) Vistas (food items only)	Sundaes Ripples	

Important information

Who's entitled to the discount?

These discounts only apply to guests travelling in your cabin(s).

How do I apply for the discount?

You must book your dining onboard in order to receive these discounts.

When you arrive at the venue, you will need to show your Staff Laminex (Carnival House Pass) to receive the discount. If you do not have a Staff Laminex, the dining team will be able to check that your cabin is eligible for the discount.

What if I want to pre-book my dining before I travel?

It is your choice as to whether you wish to pre-book dining to guarantee a table or wait until you are onboard to receive your employee discount. Pre-travel bookings made via MyCruise may have promotional discounts applied at different rates. The onboard teams will not cancel/refund pre-cruise bookings or switch them to Employee Discounted Travel discounts.

What's excluded?

Discounts cannot be applied to:

- Any Food Hero or Celebrity hosted events.
- Selected Limelight Club acts (please check onboard).
- Food ordered via room service.

Onboard discounts cannot be used in conjunction with any other offer.

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Additional onboard discounts			
	P&O Cruises	Cunard	How do I apply for the discount?
Shore excursions	20%	20%	Please click here for full details and FAQ's on the Shore Excursions discount. Excursions for any guests travelling in your cabin booked pre-travel or onboard will be eligible for discount. To claim your discount, please visit the Shorex Team onboard on the last full day of your cruise. When requesting your discount, you will need to show your Staff Laminex (Carnival House Pass). If you do not have a Staff Laminex, the Shorex team will be able to check that your cabin is eligible for discounts. A refund equal to the discount will be applied to your onboard account before the end of the cruise.
Laundry (excluding Cunard seamstress service)	25%	25%	Discounts are applied automatically when presenting a cruise card for the eligible cabin.
Photography (all products)	50%	50%	Discounts are applied automatically when presenting a cruise card for the eligible cabin.
Onboard shops	20%	20%	<p>Discounts do not apply to:</p> <ul style="list-style-type: none"> Apply or Samsung products. Offers where a value is refunded back to your cruise account e.g. purchase of premium watches. Spend & Save offers where a purchase is made, and a discount offered on a later purchase. <p>When making a purchase, you will need to show your Staff Laminex (Carnival House Pass) to receive the discount. If you do not have a Staff Laminex, the team will be able to check that your cabin is eligible for discounts.</p>
Spa (during sea day) (exc. Medi Spa)	20%	20%	Discounts for the Spa are for employees only and are NOT available for other guests travelling in your cabin. To claim your discount, please show your Staff Laminex (Carnival House Pass) on booking. If you do not have a Staff Laminex, the Spa team will be able to check that you, as lead guest, are eligible for discounts.
Spa (during port day) (exc. Medi Spa)	40%	40%	
Musement	10%	10%	Please click here for more details and FAQ's on the Musement discount including how to book and how to receive the discount code. Terms and Conditions for Musement can also be located via the same link.
Fine Art	<i>Refer to Fine Art Policy</i>		

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Important information

What's excluded?

Discounts on internet packages are not currently available onboard. Occasionally, a general promotional discount to all guests may be available via MyCruise prior to travel which employees can purchase.

What if I have a problem receiving a benefit?

Should any issues arise, please treat your onboard colleagues with respect and raise any questions during your cruise with Reception or on your return with reward@carnivalukgroup.com.