



We encourage everyone to STEP OUT of the everyday

Meet Mayank:



Mayank has recently been promoted to **Deck Housekeeper**

What does 'Step Out' mean to you?

“Stepping outside of ones comfort zone is an important, and almost universal factor in personal growth. Stepping out helps you find your true potential, reach your goals and live a more fulfilling life”

Encourage Arvia’s guests to have new and different experiences. You can recommend the incredible dining venues, the epic entertainment, a trip to Mission Control or Altitude Skywalk, or visit the Shore Experience team to book a once in lifetime Caribbean experience. You can help make magic moments that surprise and delight, and create everlasting memories!

Step Out Challenge:

There are 1726 crew members on Arvia at the moment. Why not speak to someone today that you have never spoken to before?



We are HEROES of safe and well



Meet Arvia's fitness instructors Dimi and Joao. They explain what 'Health' means to them as part of our HESS Culture.

We work hard every single day to give our guests the best experience.

We are the reason why they will never forget Arvia.

We are the foundation of the ship and we need to be at our best to deliver the best.

YOU should be your first priority, so then you can deliver with excellence.

Take care of yourself, take care of your health.

Exercise, eat well and invest in yourself.

Everything else will improve as a consequence.

Never forget, you are absolutely amazing.

Thank you – Joao and Dimi



Heroes of Safe and Well Challenge:

Today Arvia's clocks went back 1 hour. Why not make the most of this hour by doing an extra 1000 steps today!

Crew Gym: Deck 2 Aft: Open 24/7

Guest Gym: Deck 5 Fwd 7pm – 7am (crew hours)

Keep an eye out for Crew Fitness Classes coming soon!





We treat everyone as an **INDIVIDUAL** with heartfelt warmth

Meet Arvia’s Deck Clerk Albert:



Albert shares what treating others as an ‘individual’ means to him:

As Deck Clerk I look after the admin part of the Deck Team, and I also help other Departments. Helping others isn’t only good for others and a good thing, it also creates a happier environment onboard. I am proud of my job and always do it with smile when dealing with others, to make them feel welcomed and appreciated.

**We’re always ourselves, caring and thoughtful.
We know that we are all different and by adapting the way we interact with each other, we show we understand that everyone has their own needs.**

Individual Challenge:

Make somebody feel special today by doing something nice for them!



We NAVIGATE everyone on ship and on shore



Meet JB:

JB is Arvia's Assistant Crew Services Manager. JB shares what 'Navigate' means to him.

Being part of the Crew Office team, we are responsible to provide assistance to our crew members especially to help with their queries. Working as an Asst. Crew Services Manager, I enjoy helping our crew with their financial and rotation queries by sharing my knowledge for them to have a better understanding of the process, guiding them with the relevant forms to be completed and directing their concerns to the relevant shoreside team if needed.



Navigate Challenge

We share our knowledge with everyone, so it feels effortless and reassuring. When things aren't quite right, we do what it takes to put things back on course. Know your ship: why not navigate a route to an area on board Arvia that you have never been before!



We always bring a sense of ENERGY



We bring ENERGY and ENTHUSIASM to build excitement with our guests on a daily basis. We make this possible by motivating each other at all times, staying positive and making our work place the happiest. Our ENERGY comes from within, it comes from each and every one of us. We work as a team, like a dance we jive to the rhythm of the 6th Street Jukebox!

We make sure that our guest’s dining experience with us will create beautiful memories. We showcase our highest potential, not only by showing how excellent and professional we are in our work, we also show them how grateful we are that we get to be a part of their holiday happiness! “6th Street is a Diner with entertainment”

- Catarina, Ashvin and the Shining 6th Street Diner Team

