



IONA

Meet the Senior Management Team





Introducing Iona's Senior Management Team...

A team of carefully selected people to ensure a mutually strong set of Senior Management Teams across the P&O Cruises fleet, to guarantee the same high standard of operations and Guest service is maintained across each and every ship.

This team is focused on preparing to welcome and support their teams to get ready for the arrival of Iona, build an inclusive culture, and create unforgettable careers for everyone on board.

Captains

Iona's dedicated, talented and passionate captains are extremely excited to bring their expansive experience and valuable knowledge on board Iona.

Captain Dunlop shares that being captain of the largest, most innovative and environmentally friendly ship in the British market is a great honour and an extremely proud moment in his career.

One of Captain Dunlop and Hoyt's main priorities is to ensure everyone working on board has the support that they need. They will pull the teams together early on to facilitate a family, community driven culture among all people on board. Captain Hoyt points out that with such a large operation, effective communication at all levels will be critical. He adds one of the best qualities of the P&O Cruises fleet is the diversity of ships which offers something for everyone and Iona will be an exciting addition.

The lead up in getting ready for the arrival of Iona will bring exciting challenges and opportunities to grow skill sets with new training in order to gain the required knowledge for the operational running and Guest service for this new, XL LNG powered ship.



Wesley Dunlop

Captain Dunlop became a deputy captain at 27 and by 30 obtained first command with Saga.

He always knew he wanted a career that allowed him to travel the world and now he is living his dream while working with the finest ship company members afloat.

“The moment I step on board our ships I feel like I'm returning home.”



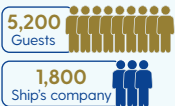
Evans Hoyt

Captain Hoyt progressed through the ranks to captain on a variety of vessels worldwide, ranging from cargo ships and tankers, to military auxiliaries, research ships and passenger vessels.

He's excited to be a part of all the different facets of training, hard work, and team building that go into transforming steel and glass into a living, floating community dedicated to bringing unforgettable holiday happiness into people's lives.

“The tradition and history of P&O Cruises is unparalleled in the industry. This is reflected in the pride our teams take in working for the Company.”

Iona's top features



Deputy Captains

The deputy captains acknowledge that the initial stages of a ship's life offer a huge learning experience opportunity for all ship's company, and their role as deputy captains will be to provide support through carrying out drills and training.

Their aim is to ensure maintenance is kept to a high standard in line with safety regulations. Bringing Iona into service will require fresh thinking to overcome challenges which may arise and the deputy captains will encourage all to embrace this mindset.



Andrew Wolverson

Deputy Captain Wolverson has worked for P&O Cruises for 15 years across all the ships in the fleet and was the appointed safety officer for the launch of Britannia.

His favourite aspect of working at sea is the thrill of sailing to the iconic destinations on board a luxury ship supported by colleagues and friends.

“We are hugely proud of the 180 years of heritage the P&O Cruises brand holds and I look forward to the future.”



Andrew Foote

Deputy Captain Foote joined P&O Cruises in 2002 and has worked on most of the fleet's ships.

He enjoys the variety that comes with life on board and working with all the talented ship's company members.

“I'm excited to be a part of the future of our fleet and the new challenges this will bring.”

Britain's first
'green' cruise
ship, powered
by liquefied
natural gas



SkyDome
Modern and
innovative
design



Sensational ship's
company areas



NEW LNG
training



NEW
Guest
service
training

Chief Engineers

Iona will be the first LNG powered cruise liner in the British cruise market, making Iona a huge milestone achievement for P&O Cruises and a fantastic opportunity for those working on it.

The use of innovative engineering, new technology and modern design will contribute to creating the wow factor for all those who come on board. Iona's chief engineers will bring a high level of expertise, unique insight, knowledge and dedication to the team having worked up the ranks on multiple ships across the fleet.

The chief engineers are working hard towards developing and supporting preparations to ensure Iona's seamless delivery to the fleet by meeting all the technical, training and manning requirements. Therefore the wellbeing of the technical ship's company is of fundamental importance and will be at the heart of multiple training courses. The leadership goal is to continuously look at ways to make a positive impact to the lives and standards of the people working on board to result in a higher level of service for all.



Robert Long

Chief Engineer Robert Long started as a cadet with P&O Cruises in 1990 and became a chief engineer in 2011.

Robert is excited to learn more about the new technology and seeing how the ship is received by those who come on board.

“The key is to get all management teams working together with a set of common goals.”



Mike Jepson

Chief Engineer Mike Jepson has worked at P&O Cruises for 38 years and will be working in the shipyard while Iona is being constructed.

Mike's favourite part about working at sea is the fact that no two days are the same and visiting ports all over the world.

“I'm looking forward to being involved in the build of the ship, seeing it created and becoming a part of the P&O Cruises fleet.”



Become a destination expert



Regular visits to Southampton



Dedicated bathroom for all crew cabins



Ship's company swimming pool and 2 whirlpool spas

Hotel General Managers

Our management team consists of talented individuals from a variety of backgrounds all with the common goal of ensuring that Iona continues to deliver the same well known high standard of Guest services that makes people holiday with P&O Cruises time and time again.

The hotel general managers are committed to working together to guide the hotel services team to ensure the successful delivery of the new ship. The aim is to create organised and cohesive teams that are centred on patience and flexibility to ensure individuals are properly supported in their roles. This creates the best possible service for Guests and a motivating work environment for our people working on board.

The leadership team is excited to be a part of Iona as it is set to challenge the norms of cruising. Fitted with new concepts from an infinity pool to Conservatory Mini-Suites, the experience will be an amazing and unique one.



Helen Kimber

Helen joined Princess Cruises in 1998 working her way up through the ranks. Since joining P&O Cruises in 2015 she has worked on board six of the ships in the fleet.

Her favourite thing about working at sea is that everyday is different.

“There will be lots of information to share so open effective communication will be key.”



Sharma Daljit

Sharma has a global hospitality qualification with an extensive career in the food and beverage industry.

At 29, he was the youngest hotel manager at Premier Cruise Line.

“The Company genuinely cares for its people and values their input and commitment.”



Snezana Katic

Snezana became the youngest associate hotel director at 31.

She joined P&O Cruises in 2016 as hotel general manager on Arcadia.

“Iona will offer ground-breaking venues that are new to the industry and will challenge some preconceptions of cruising.”



New cafe for ship's company



No turnaround on turnaround



Fully digitalised ordering food and drink system



No more signatures for transactions below £50*



Supportive running system for Cabin Stewards **no more cleaning cups**

*Guests can still request receipts for transactions below £50.

Human Resources Managers

The goal is to maintain P&O Cruises people centred attitude and inclusive culture. And to help and support all individuals to understand their contribution on Iona.

The diversity of our business is unique and offers us all a great opportunity to learn from one another. This is a valuable characteristic on our ships and this will be no different for the newest, largest addition to the fleet.

The career development for our people on board will be fantastic through opportunities generated by the LNG propulsion system and refined ways of Guest service on the hotel side of our business.

Our aim is to provide the appropriate social and recreational facilities and opportunities for our people on board. By working together the goal is to deliver an amazing ship that raises the bar and attracts a new generation to cruising.



Sandra Thompson

Sandra has a background in retail operations and finance. In the last 10 years Sandra has worked in human resources.

She is looking forward to working together and building a new team to deliver a remarkable ship.

“We have amazing people working in our business and we can learn a lot from each other.”



Stuart Smart

Stuart has worked in Human Resources for 13 years, within construction, manufacturing and professional services before joining sea in 2014.

He is looking forward to supporting all the ship's company to make the most of their time at sea, both professionally and socially.

“Iona is the first of two new ships for P&O Cruises which will create lots of potential for development and career opportunities, allowing individuals to grow with the fleet.”





Getting ready for Iona

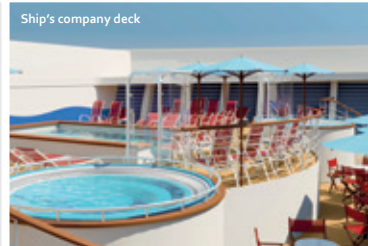
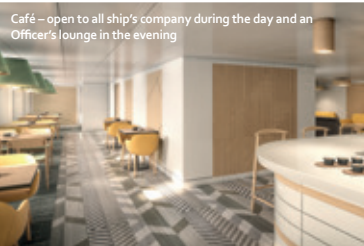
A team of training experts will be dedicated to getting people ready for working on board Iona.

From technical and operational training, to developing leadership and management skills - the team will be there to provide all the necessary support and training needs so people feel equipped and confident to perform their roles, have unforgettable careers and create unforgettable holiday happiness for our Guests.



Stay tuned to Iona

Follow Iona's journey on Instagram @carnivalukcomms and look out for the latest news on theinsider.carnivalukgroup.com



All Iona images are for illustrative purposes only. Ship's company deck image supplied by Partner Ship Design. Café and lounge images supplied by Jestico+Whiles.

